



WARRANTY CLAIM FORM

SYSTEM INFORMATION

OUTDOOR UNIT MODEL NUMBER	*OUTDOOR SERIAL NUMBER	OUTDOOR UNIT INSTALLATION DATE (MM/DD/YY)	PART FAILURE DATE (MM/DD/YY)
INDOOR UNIT MODEL NUMBER	*INDOOR SERIAL NUMBER	INDOOR UNIT INSTALLATION DATE (MM/DD/YY)	PART FAILURE DATE (MM/DD/YY)
INDOOR COIL MODEL NUMBER	*INDOOR COIL SERIAL NUMBER	INDOOR COIL INSTALLATION DATE (MM/DD/YY)	PART FAILURE DATE (MM/DD/YY)

PART INFORMATION

FAILED PART NUMBER	REPLACEMENT PART NUMBER	*UNIT SERIAL NUMBER	UNIT INSTALLATION DATE (MM/DD/YY)	
FAILED COMPRESSOR SERIAL NUMBER	REPLACEMENT COMPRESSOR SERIAL NUMBER	DEBIT MEMO NO.	COMPONENT CODE	REASON CODE
FIELD SCRAP	SHELF STOCK	FAILURE DETAIL/COMMENTS - EE SPECIFIC	(SEE BACK FOR LISTING)	

FACTORY NOTIFIED	DATE NOTIFIED	PERSON CONTACTED
YES <input type="checkbox"/> NO <input type="checkbox"/>		

SALES INFORMATION

DISTRIBUTOR	DEALER	OWNER
NAME	NAME	NAME
ADDRESS	ADDRESS	ADDRESS
CITY, STATE, ZIP	CITY, STATE, ZIP	CITY, STATE, ZIP
PHONE ()	PHONE ()	PHONE ()
SUBMITTED BY		DATE

COMPANY USE

WARRANTY MANAGER	
APPROVED	DATE
WARRANTY DEPARTMENT	
APPROVED	DATE

INSTRUCTIONS ON REVERSE SIDE OF FORM

*IF THE SERIAL NUMBER CANNOT BE VALIDATED, A PHOTOGRAPH OR PHOTO COPY OF THE RATING PLATE MAY BE REQUIRED

ATTENTION

Please read the following instructions for completing the warranty form to assure prompt action.

Labor Allowance will be paid in accordance with the published Labor Concession Procedures where applicable. All Claims must be accompanied by supportive documentation such as invoice copies, photographs, etc.

All Claims must be received within 60 days of the date when the corrective work was performed.

A. UNIT DATA

1. Unit Model Number(s)
2. Unit Serial Number(s)
3. Unit Installation Date
4. Part's Failure Date

B. PART DATA

1. Failed Part Number
2. Replacement Part Number
3. Part Description
4. Failed Compressor Serial Number (only if it is the part which failed)
5. Replacement Compressor Serial Number (only if compressor is replaced)
6. Component Code (see list)
7. Reason Code (see list)
8. Shelf-Stock Part(s) take from distributor stock
9. Failure Detail/Comments entered for further explanation
10. Describe Work Performed to repair unit/part
11. Was Technical Department Notified about the problem? (Yes/No)
12. Date Notified if answer is "yes".
13. Person Contacted in Technical Department
14. Allied Tech Service Case Number

C. SALES DATA

1. Distributor's Name, Mailing Address, Telephone
2. Dealer's Name, Mailing Address, Telephone
3. Owner's Name, Mailing Address
4. Submitted By - Signed and Dated by Distributors Representative

COMPANY USE

1. Technical Service Manager's approval required to field scrap parts/ units.
2. Completed by Warranty Department Manager

Send to: Allied Air Enterprises
215 Metropolitan Drive
W. Columbia, SC 29170
Attention: Warranty Dept.

* If Serial Number cannot be validated, a Photograph of the Rating Plate may be required.

COMPONENT

ELECTRICAL

- 110 BLOCKED FLUE SWITCH
- 120 BLOWER DOOR SWITCH
- 125 BLOWER CONTROL BOARDS
- 130 CAPACITOR
- 140 CIRCUIT BREAKER
- 150 COMBUSTION AIR PROVING SWITCH
- 160 COMBUSTION BLOWER RELAY
- 170 COMPRESSOR
- 180 CONTACTOR
- 190 CRANKCASE HEATER
- 200 CRANKCASE HEATER SWITCH
- 210 DE-ICE CONTROL
- 220 FAN AND/OR LIMIT SWITCH
- 225 CONTROL- BLOWER CONTROL
- 230 FAN RELAY
- 235 TIME DELAY RELAY
- 240 FLAME DETECTOR
- 250 FLAME SWITCH
- 260 HEAT ELEMENT
- 270 IMPEDANCE RELAY
- 280 MOTOR
- 290 MOTOR SWITCHING RELAY
- 300 OIL BURNER TRANSFORMER
- 310 PRESSURE SWITCH RELAY
- 320 PROTECTOR RELAY
- 330 PURGE RELAY
- 340 REVERSING VALVE RELAY
- 350 REVERSING VALVE SOLENOID
- 360 SAIL SWITCH
- 370 SENSOR
- 380 SEQUENCER
- 390 SPARK IGNITION CONTROL
- 400 SUB-BASE
- 410 TERMINAL BLOCK OR BOARD
- 420 TERMINAL LINK OR MICRO DEVICE
- 430 THERMOSTAT
- 440 THERMOSTAT TUBE
- 450 TRANSFORMER
- 460 TRANSFORMER RELAY
- 470 DRAFT BLOWER PANELS
- 490 IGNITER - HOT SURFACE
- 495 DRAIN ASSY

HERMETIC

- 500 ACCUMULATOR
- 510 AERO QUIP COUPLING

- 520 CAPILLARY TUBES
- 530 CHECK VALVE
- 540 DISCHARGE LINE
- 550 DRIER OR STRAINER
- 560 EXPANSION VALVE
- 570 FIELD SERVICE VALVE
- 580 FIELD REFRIGERANT COIL
- 590 LIQUID LINE
- 600 MUFFLER
- 610 OUTDOOR REFRIGERANT COIL
- 620 PROCESS TUBE
- 630 REVERSING VALVE
- 640 SUCTION LINE
- 650 COOLING CHASSIS
- 699 OTHER - Provide Detailed Description

MECHANICAL

- 700 BEARING
- 710 BELT
- 720 BLAST TUBE
- 730 BLOWER PULLEY
- 740 BLOWER WHEEL
- 750 BURNER ORIFICE
- 760 CONDENSATE DRAIN PAN
- 765 CARTON PACK
- 770 END CONE
- 780 EXPANSION VALVE DIST
- 790 FAN BLADE
- 800 FLUE DAMPER
- 810 FLUE PIPE
- 820 FUEL PUMP
- 830 GAS BURNER
- 840 GAS VALVE
- 850 HEAT EXCHANGER
- 860 LIGHTER TUBE
- 870 LIGHTER TUBE ORIFICE
- 880 MANIFOLD
- 890 MOTOR PULLEY
- 900 NOZZLE
- 910 OIL BURNER
- 920 OIL BURNER ELECTRODE
- 930 PILOT ASSEMBLY
- 940 PILOT ELECTRODE
- 950 PILOT ORIFICE
- 960 PUMP COUPLING
- 970 SHAFT
- 980 THERMOCOUPLE
- 990 COMBUSTION CHAMBER
- 998 BULLETIN NOTICE (LIST BULT.#)

REASON CODE

- AA BLOWN TERMINALS
- AB BURNOUT
- AC CRACK
- AE DOES NOT PUMP
- AF FLAME LIFTING
- AG GROUNDED
- AH ICING
- AI INCORRECT
- AJ KICKS OUT
- AK LEAK AIR
- AL LEAK FREON
- AM LEAK OIL
- AN LEAK WATER
- AO LOCK ROTOR
- AP MIS-ALIGNMENT
- AQ MIS-WIRED
- AR NOISY RESTRICTION
- AS OPEN WELD
- AT SHORTED OR BURNT
- AU OUT OF BALANCE
- AV PILOT INOPERATIVE
- AW RUST/CORROSION

- AX SHORTED OR BRUNT
- AY SPLIT SEAM
- AZ STUCK
- BA VIBRATION
- BB WILL NOT OPERATE
- BC WILL NOT REGULATE
- BD WILL NOT REVERSE
- BE WILL NOT SPARK
- BF WEAK SPARK
- BG WILL NOT SHUT OFF
- BH WINDING OPEN
- BI WRONG SETTING
- BJ WRONG SIZE
- BM LEAKS GAS
- BN OVERHEAT
- BS BAD BEARING
- BT LOCKS OUT
- BU WILL NOT CLOSE
- IN INSPECTION
- ZZ OTHER - Provide Detailed Description